

Simply Nice Tours



Frequently Asked Questions

ACCOMMODATIONS

What will our accommodations be like?

Hopefully different from that you are used to. Your tour price will be based on the type of accommodation you choose Standard or Premium.

We like old places. We use smaller hotels, coaching inns, farms, and B&Bs with character. You will have a private bathroom.

There will be no air conditioning and no phones in room unless you have chosen Premium accommodation.

King size beds are only offered for the Premium Room.

If you are cold in bed ask for a hot water bottle.

Your accommodation will have hairdryers and irons on request.

Warning:- some rooms will over look lush green fields, with cows and horses; other rooms may look out to sea.



AIRPORT MEETING

How do we find you at the airport?

When your plane arrives at the gate if you look out the plane window we are usually on the runway waving to you with two paddles. You will pass through, passport control / security, baggage claim, and then customs.

When you pass through customs you will enter the main hall of the airport. We will be in this area holding a Simply Nice Tour sign.

If we are not there, don't panic, we may be meeting other clients at a different terminal. Every airport terminal has a Meeting Place, grab a coffee and wait there at the Meeting Place. If we are not there in 30 minutes just ask your airline staff or information desk to call the number of your tour guide.



Entrance Fees

Are entrance fees to the various places we visit included in the tour cost?

Entrance fees are not included in the price. We do not want you pre-paying for something you choose not to do.

PROBLEMS

What if I have a problem?

For any problem, see your guide first to see if it can be resolved. If there is a problem with your room, talk with your guide first before the hotel. Usually they can intercede on your behalf to get something fixed.

"If we are unable to resolve your problem to your satisfaction, please put in writing to Stephen Hughes with in 30 days of the last day of your tour." contact details are at the end of this FAQ document.



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What should we do before we travel?

- Check your passport is valid for at least 3 months before your return trip.
- Have a credit card that does not charge foreign transaction fees, like Capital One.
- Notify your credit card and debit card when you will be leaving and returning.
- Take out travel insurance. Keep one copy at home, keep one with you.
- Pre-print addresses for people you intend to send a post card.
- Bring a list of your medications and dosages.

What will we eat?

FOOD - A British breakfast can be large. There will be a choice of cooked breakfast, cereals, toast, yogurts and fruit.

Lunch, dinners and beverages are not included in the price. We want you to eat what you want, when you want and where. Most guests like a light lunch at a tea shop.

For dinner, most evenings, you will usually have a choice of places to eat to suit your taste and budget.

What should we pack?

CLOTHING - Dress in layers. Comfortable clothing. We would recommend strong shoes and sneakers, a fleece, poncho and something waterproof for rain.

Jeans or khakis, a dress if you intend to go to a more fancy restaurant.

INSURANCE

We encourage you to take out travel insurance, for travel cancellation, interruption, delays, health and loss of luggage.

SAFETY

How safe are the places we visit?

Common sense needs to be applied; tourists are sometimes targeted by thieves. Passports, air tickets, money anything of value, should never be left in the tour vehicle, carry these items with you. All hotels have a safe where passports and tickets can be deposited. Just don't forget to collect them when you depart.

SHOPPING

Is it more expensive to shop in UK?

Yes. Most items are more expensive than in the USA. Quality of goods tends to be higher in Britain. Woollens, tweeds and china are still bargains. Britain has a sales tax (VAT) of 20%. This tax may be reclaimed on goods taken out of the country as you leave Britain. However only larger stores in major tourist areas are able to handle VAT claims, or a specialty store that ships items overseas. Talk to your guide on how this works.

TIPPING

What do I tip the guide?

Our guides will not ask nor do they expect a tip. If you feel they have done an outstanding exceptional job and want to give them a positive feedback tipping is completely left to your discretion



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OTHER USEFUL ITEMS

- A day pack to hold your poncho, camera, purse, and fleece if the sun comes out.
- Chargers for camera, phone, tablet or any other electronic equipment. A UK voltage adaptor plug.
- Extra camera battery, extra photo card.

SOME USEFUL LINKS FOR YOU

[U.S. Passport Offices](#)

[Visit Wales](#)

[Visit England](#)

[U.K. Weather](#)

[Why buy travel insurance](#)

[I Love Wales](#)

[Books & Movies in or about Wales](#)

[Adobe Reader](#)



CONTACT - We look forward to hearing from you.

Simply Nice Tours LLC.

simplynicetours@comcast.net



www.simplynicetours.com